

Privacy Policy

At NikkoInnovatia Co., Ltd. (“the Company,” “we,” “our,” or “us”), we recognize the importance of protecting personal information and are committed to handling such information appropriately and securely.

1. Management of Personal Information

We maintain appropriate security measures to protect personal information from unauthorized access, loss, destruction, falsification, leakage, or other improper handling.

We also strive to keep personal information accurate and up to date through appropriate management systems and employee education.

2. Purpose of Use

Personal information provided by customers through our inquiry forms or other communications will be used for the following purposes:

- Responding to inquiries and requests
- Providing information regarding our consulting services and business activities
- Sending related documents or materials
- Communicating with customers by email or other appropriate means

3. Disclosure of Personal Information to Third Parties

We will properly manage personal information and will not disclose or provide such information to third parties except in the following cases:

- When the customer has given consent
- When disclosure is necessary for subcontractors or service providers engaged by us to perform services requested by the customer
- When disclosure is required by applicable laws or regulations

4. Security Measures

We take reasonable and appropriate security measures to ensure the accuracy and safety of personal information.

5. Requests for Access, Correction, or Deletion

If a customer wishes to access, correct, update, or delete their personal information, we will respond appropriately after confirming the identity of the requester.

6. Compliance and Continuous Improvement

We comply with applicable Japanese laws and regulations regarding personal information and continuously review and improve our privacy management practices.

7. Contact Information

For inquiries regarding our handling of personal information, please contact:

NikkoInnovatia Co., Ltd.

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